

The purpose of POSEIDON SA is to remain exclusively focused on providing tourist accommodation services because we are well aware of how important and sensitive this market is. Our entire organization is centered on the absolute satisfaction of our client and the secure provision of the product. For this purpose, we choose our raw materials with a sense of responsibility, ensure that food processing and presentation conditions comply with international practices, invest in the training and education of our staff, while also developing and implementing a Food Safety Management System in accordance with national and international legislation, encompassing all activities of the provided service.

All of us in the management and employees of POSEIDON HOTEL are committed to the following objectives:

- Improving infrastructure, facilities, and working environment.
- Reducing customer complaints.
- Continuous training of employees in the correct application and cultivation of the Food Safety Management System culture.
- Continuous improvement of the effectiveness of the Food Safety Management System processes.
- Ensuring the hygiene and safety of the food we provide through faithful application and continuous verification of the Food Safety Management System.
- Continuous improvement of our practices.
- Monitoring and compliance with the legislation as well as the safety indicators we have set.

POSEIDON SA, always considering the customer's requirements and consumer safety as a commitment, will continue its efforts for continuous improvement.

GENERAL MANAGER
KOUSATHANAS THEODORE